

NORTH CAROLINA REAL ESTATE COMMISSION

Real Estate Bulletin

Volume 30

Spring 1999

Number 1

Commission Staff Update



The Real Estate Commission has employed Sherryl A. Burris as Continuing Education Specialist. A North

Sherryl Burris

Carolina native and U.S. Army Veteran, Sherryl came to the Commission with five years' experience as an administrative secretary.

In her new position, Sherryl will assist Continuing Education Officer Pam Milligan in coordinating the Commission's CE Program.



Julie Egan

The Commission has filled a vacancy in its Legal Services Division by employing Julie S. Egan as Information Officer.

Julie is a UNC - Asheville graduate. Prior to joining the Commission staff, Julie worked in both general brokerage and resort development real estate.

As Information Officer, Julie will answer inquiries from real estate licensees and consumers concerning Real Estate License Law, Commission rules and general brokerage.

(continued on page 2)

Commission measures success of its square footage booklet

The Commission's newest publication proves popular with licensees across the state.

By Carrie D. Worthington, Publications Officer



The Real Estate Commission is pleased to report that its new Residential Square Footage Guidelines booklet has been well-received by licensees. Brokers and salesmen throughout North Carolina have applauded the Commission's successful endeavor to provide concise, easy-to-read guidelines for calculating and reporting the area of homes.

The 24-page booklet includes illustrations with completed worksheets and a practice problem. The booklet was reprinted in its entirety in the last *Bulletin*.

Copies of the booklet are provided free — one copy per licensee. [See order form on page 3 of this *Bulletin*.]

Additional copies may be purchased at the Commission's cost of printing the booklets, which is \$.65 each. Please enclose your check with your request for multiple copies. Provide your street address (not a P.O. box number), because the booklets will be shipped UPS. The Commission will pay shipping and tax.

The booklet is copyrighted; therefore, reproducing it without the Commission's permission is prohibited. However, because the Guidelines will be covered in the 1999 - 2000 continuing education Update course and used for other instructional purposes, the Commission has reformatted the booklet into 8½" x 11" pages, and is providing "camera-ready copy" to real estate

(continued on page 3)

As we go to press . . .

Governor Hunt has appointed Allan R. Dameron of Holden Beach to complete the unexpired term of John D. Bridgeman, who now serves in the North Carolina House of Representatives.

REAL ESTATE BULLETIN

Published quarterly as a service to real estate licensees to promote a better understanding of the Real Estate License Law and Commission Rules, and proficiency in real estate practice. The articles published herein shall not be reprinted or reproduced in any other publication without specific reference being made to their original publication in the North Carolina Real Estate Commission Real Estate Bulletin.

NORTH CAROLINA REAL ESTATE COMMISSION

1313 Navaho Drive P.O. Box 17100 Raleigh, North Carolina 27619 - 7100 Phone 919/875-3700 James B. Hunt, Jr., Governor

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Billie J. Mercer Vice-Chairman		٠	٠	•	•	٠	•	•			Wilson
Raymond A. Bass, Jr	٠.						•	,			. Fayetteville
Allan R. Dameron .			•					•		H	Iolden Beach
Sang J. Hamilton, Sr.							è				Winton
Wanda J. Proffitt	•		÷						•	•	Burnsville
Lanny T. Wilson	•									٠	

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Vickie R. Crouse Data	Proc. Administrator
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Julie S. Egan Information Officer

Editor - In - Chief Phillip T. Fisher Editor

Carrie D. Worthington

Commission Staff Update____

(continued from page 1)

Gary R. Caddell has reassumed his position as Senior Auditor/ Investigator in the Commission's Audits and Investigations Division.

The following Commission staff members have made appearances before various real estate industry and related groups since the last issue of the Bulletin. Assistant Director of Legal Services Miriam J. Baer discussed Residential Square Footage Guidelines and other issues of special interest and concern to the Commission, when she appeared before the Yancey-Mitchell Board of REALTORS® in Burns-

ville....Chief Deputy Legal Counsel Blackwell M. Brogden, Jr., talked about subjects related to property management when he spoke at a Property Management Seminar of the Fayetteville Association of RE-ALTORS®. Black discussed subjects of special interest to the Commission when he addressed the Central Carolina Association of REALTORS® at a meeting in Concord.

(Individuals and groups requesting a speaker from the Real Estate Commission are reminded that a "Request for Program Presenter" form is available from the Commission Office or by calling (919) 850-2757 for Document No. 510.)

REGISTRATION FORM

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BASIC TRUST ACCOUNT PROCEDURES COURSE MONTHLY - RALEIGH

Four (4) hours continuing education elective credit will be awarded for completion of the course. The course begins at 1:00 p.m. and ends at 5:00 p.m. It is held at the McKimmon Center.

The course is intended for brokers and trust account bookkeepers. Salesmen will be admitted on a space available basis. Each session is limited to 40 participants, scheduled according to date received.

Complete this form (make copies for additional persons) and mail with a check for \$35 tuition fee to be received by the Commission no later than 7 working days prior to date of preferred session. Walk-ins will be accepted on a space available basis only.

☐ June 1				☐ July	6
☐ August 3	□ Se	eptember	14	□ Octo	ber 5
□ November 2				☐ Dece	mber 14
Name			Phone _		
				(Daytime)	
Address		22.2	8 22		
(Street, P.O.Box, etc.)		(City)		(State)	(Zip)
☐ Broker (License No)	Mail to: Attention:	NC REAL ES		
☐ Salesman (License No)		P. O. Box 17		
			Raleigh, NC	27619-7100	
□ Bookkeeper			Enclose \$35	tuition fee	

Residential Square Footage Guidelines

(continued from page 1)

schools and Boards of REAL-TORS® to reproduce for use in classroom settings. The reformatted version is also under copyright and is not available to individuals or firms.

For your information...

You are reminded that the Real Estate Commission's meetings are open to the public. Real estate licensees and consumers are always welcome.

Although advance notice is not required in order for you to attend, you are encouraged, when possible, to please notify the Commission of your plans to attend a scheduled meeting at least ten business days prior to the meeting, in order to ensure adequate parking and seating arrangements.

Please mail your notice to the North Carolina Real Estate Commission, Post Office Box 17100, Raleigh, North Carolina 27619-7100, or call the Commission office (919) 875-3700.

For your convenience, the calendar on page 5 of this Bulletin lists the meeting dates for the next six months.

	Passed	Failed
	I asseu	Falled
December		
Brokers	99	72
Salesmen	336	252
January		
Brokers	106	52
Salesmen	560	289
February		
Brokers	119	75
Salesmen	205	188

The Commission has been advised of several corrections that need to be made in the Illustrations section of the Guidelines. On pages 20 and 22 of the booklet (Guidelines pages 11 and 12 in the last Bulletin), the 12' dimension for Octagonal Window K in the Practice Floor Plan should instead be 10', and that change should be reflected on the accompanying completed Practice Worksheet; therefore, the subtotal for Window K should be 82, the 1st floor total should be 2,005, and the square feet of living area in the Report beneath the worksheet should be 3,242. Also on

the completed Worksheet dimensions for 1st Floor A should be 22 x 33 instead of 22 x 23.

Street Address (NOT P.O. BOX)	City		State Zip
Name	Pho	ne Number (Inch	iding Area Code
	(3	
Questions and Answers on:	Renting Residential R	Real Estate	_
Questions and Answers on:	Purchasing Coastal R in North Carolin		
Ourselland and Assesses and	Busch-size Canadal I	lant Entata	
Questions and Answers on:	Who Agents Represen	ıt.	
Questions and Answers on:	Condos and Townhou	ises	
Questions and Answers on:	Fair Housing		<u> </u>
Questions and Answers on:	Tenant Security Depo	sits	-
minte reducar to one coby b	a agent per min.,		
Res. Square Footage Guideli limit request to one copy p			
Res. Property Disclosure Sta limit request to one copy.)		(Please	
			No. Copies Requested
REAL ESTATI	E COMMISSION PUI ORDER FORM	DUCATION	

- option 3.
- 2. To order multiple copies of these publications, please complete this Order Form and return it to the N.C. Real Estate Commission, P.O. Box 17100. Raleigh, N.C. 27619-7100. Attention: Publications.
- 3. Please allow two weeks for delivery.
- 4. Please understand that orders of more than 50 copies require special consideration.
- 5. The Residential Property Disclosure Statement and Guidelines may be duplicated as needed.

Communicating with the Commission

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1313 Navaho Drive Post Office Box 17100 Raleigh, North Carolina 27619-7100

Fax (Area Code 919)

Admin 877-4217 Ed. & Lic. 877-4216 Audits/Inves. . . 877-4218 Legal Services . 877-4220 Records 877-4221

Telephone 919/875-3700

You will receive more prompt service if you use this directory when calling the Commission. If the automated telephone attendant answers your call, you may access the section or division shown in the "Access Code" column by dialing on your touchtone phone the number shown parenthetically ().

Subject Access Codes
Application form requests Receptionist (0)

• Real estate license renewals and record changes Records Section (1)

Complaints and legal matters
(Consumer complaints/inquiries, pending cases/hearings) Legal Services Division (2)

· Education matters Education Section (3)

 Real estate license qualifications and examinations Application Section (4)

Real estate firm licensing and licensing by reinstatement or reciprocity Licensing Section (5)

 Complaint investigations and audits Audits and Investigations Division (6)

Administration, personnel matters
and accounting Administration Division (7)
Other matters Receptionist (0)

Interactive Voice Response

To retrieve licensee data (license status, CE credits, broker-in-charge information, etc.) from the Interactive Voice Response (IVR) system, use a touchtone phone to dial (919) 850-2753.

Internet

"Visit" the Commission on-line at Web Site: www.ncrec.state.nc.us - your easy access to Commission information. The Internet brings to your computer screen licensing information including the License Law, Commission Rules, Trust Account Guidelines, State Fair Housing Act, general information and guides, sample forms and real estate licensing forms. Also, exam schedules and review dates as well as Commission publications including the Bulletin (and index of Bulletin articles), CE Schedule, Commission brochure and the complete Question and Answer Series.

E-Mail

• Executive exec@ncrec.state.nc.us
· Administration admin@ncrec.state.nc.us
· Education & Licensing educ@ncrec.state.nc.us
· Audits & Investigations ai@ncrec.state.nc.us
· Legal Services legal@ncrec.state.nc.us
• Records records@ncrec.state.nc.us

Fax-on-Demand

The following documents are available from the various Commission Divisions/Sections by dialing on your touchtone phone (919) 850-2757.

Document Administration/Records

200 Request to Activate Broker or Salesman License, Notification of Salesman Supervision, Notification of Change of Broker's Business Address

210 Broker-in-Charge Declaration

220 Request for Reissuance of Real Estate License Certificate and/or Renewal Pocket Card

Education/Licensing

300 Continuing Education Course Schedule

310 Publications Order Form

320 License Examination Schedule and License Examination Review Schedule

330 Basic Trust Account Procedures Course Schedule and Registration Form

340 Order Form for License Examination Candidate Roster/Order Form for Register of New Licensees

Legal Services

350 Verification of Salesman Experience

360 Request for Equivalent Education Credit

400 Complaint Form

410 Criminal Conviction Reporting Form

420 Residential Property Disclosure Statement

430 Disclosure to Buyer From Seller's Agent or Subagent

Other

500 1999 Commission Meeting Schedule

510 Request for Program Presenter



License Renewal News

By Mary Frances Whitley, Director of Administration

License renewal application forms are scheduled to be mailed May 14, 1999. You may renew your license by returning the form and your \$30 fee prior to June 30, 1999, provided they are received in the Commission office by the deadline date.

If you are a broker-in-charge, you must assure that all licensees at your office have properly renewed their licenses and completed their continuing education.

Brokers-in-charge who fail to renew their licenses will cause the licenses of all salesmen under their supervision to be placed on inactive status, and the Commission record for each salesman will be changed to the salesman's residence address. Addresses for all brokers at the office will also be

If you are a broker-incharge, you must assure that all licensees at your office have properly renewed their licenses and completed their continuing education.

changed to their residence, but their licenses will remain on active status. Because there will be no broker-in-charge, the office cannot engage in real estate brokerage.

The same problems occur when brokers-in-charge fail to meet their continuing education requirement or if the principal broker of a firm fails to renew his/her license or meet the CE requirement.

The Commission will notify you of any change in your license status. If you are a broker-in-charge, you also will be notified of any change in status of the licensees at your office. When there is a change in the license status of a broker-in-charge, the Commission will notify that broker as well as all of the licensees at the broker's office.

Choosing CE Electives

Convenience of scheduling should NOT be the primary consideration By Larry A. Outlaw, Director of Education and Licensing

There are currently 276 different Commission-approved elective courses, and a glance at the spring schedule shows elective courses on a wide variety of topics available in 68 different towns and cities across the state. However, after talking with licensees and continuing education instructors, the Commission has determined that most licensees don't take advantage of this choice of topics to satisfy their CE requirements. Instead, they seem to choose convenience of location and scheduling over subject matter; i.e., where and when a course is held is the deciding factor rather than whether or not the course addresses a topic of interest to the licensee.

To ensure that the CE program is meaningful to you, you must assume responsibility for checking into elective courses before you enroll, and choose ones that offer meaningful instruction on desired subject matter. A simple phone call to a sponsor asking about course topics will help you determine whether or not the course is appropriate for you.

Furthermore, you should make your course needs known to sponsors. This is especially true if you work in a specialty area (such as property management or commercial brokerage) and you want to see more course offerings that address your specialty. If you are a member of an organized specialty group, you may also want to suggest that your group consider working with a qualified educator to develop and sponsor courses to suit your particular needs.

Finally, don't wait until the June 10 deadline to take your CE courses. Classes tend to get very full in June, and your choices then may be more limited.

Commission

Calendar

Meeting Dates

June 9

July 16*

August 11

September 8

October 13

November 9

Meetings begin at 9 a.m. and are held in the conference room of the Real Estate Commission office, 1313 Navaho Drive, Raleigh, NC 27609, unless otherwise noted. [Please understand that circumstances sometimes necessitate changes in meeting dates and times.]

*Pinehurst, North Carolina

Disciplinary action

Penalties for violations of the Real Estate License Law and Commission Rules vary depending upon the particular facts and circumstances present in each case. Due to space limitations in the Bulletin, a complete description of such facts cannot be reported in the following Disciplinary Action summaries.

DONALD D. BAKER (Durham) - By Consent, the Commission revoked Mr. Baker's broker license effective March 1, 1999. On or after September 1, 1999, Mr. Baker may apply for reinstatement of his salesman license if he meets certain conditions imposed by the Commission. The Commission found that Mr. Baker, acting as an agent for the seller, had signed a closing statement which he knew was not a true and accurate statement of all receipts and disbursements in the transaction. The Commission further found that after the transaction closed and Mr. Baker, a salesman at the time, received the entire \$2,800 commission check made payable directly to him, Mr. Baker presented a false Release From Contract form to the listing company indicating that the Offer to Purchase and Contract was null and void, and earnest money held in trust by the firm was returned to the buyer.

FRANCES S. BARBOUR (Clayton) - By Consent, the Commission reprimanded Ms. Barbour effective December 10, 1998. The Commission found that Ms. Barbour, as the listing agent in the sale of a property, had negligently represented in the Multiple Listing Service that the subject house was 1,400 square feet in size; in fact, the house is approximately 1,238 square feet in size. The Commission noted that Ms. Barbour's representation had resulted from her errors in measurements and mathematical calculations.

MICHAEL J. BARKOVICH (Jacksonville) - By Consent, the Commission revoked Mr. Barkovich's broker license effective March 15, 1999. The Commission then issued him a salesman license. The salesman license so issued was immediately suspended for one year but the suspension was STAYED and Mr. Barkovich put on probation upon certain conditions. The Commission found that Mr. Barkovich, while acting as the listing agent of a residential property, had collected two rent checks from purchasers who took occupancy prior to closing, had cashed the checks, retained the money, and failed to account for the checks to his broker-incharge or the firm.

BEARS, INC. (Banner Elk) - The Commission revoked Bears, Inc.'s broker license effective February 1, 1999. The Commission found that Bears, Inc. had misappropriated to its own use the funds of others, thereby allowing shortages to occur in its The Commission also accounts. found that Bears, Inc. had failed to account for and remit the funds of others and had failed to deposit and maintain those funds in a trust account as required by Commission rule. The Commission further found that Bears, Inc. had allowed persons to operate its trust accounts without maintaining the records required by Commission rules.

BEARS REAL ESTATE AND RENT-ALS, INC. (Banner Elk) - The Commission revoked Bears Real Estate and Rentals, Inc.'s broker license effective February 1, 1999. The Commission found that Bears Real Estate and Rentals, Inc. had misappropriated to its own use the funds of others, had applied the funds of others to its own use, had failed to account for and remit the funds of others and had failed to deposit and maintain those funds in a trust account as required by Commission rule. Commission further found that Bears Real Estate and Rentals, Inc. had allowed persons to operate its trust

accounts without maintaining the records required by Commission rules.

MILDRED L. CANADY (Leland) - The Commission accepted the voluntary surrender of Ms. Canady's broker license for three years effective January 1, 1999. The Commission dismissed without prejudice charges that Ms. Canady had violated various provisions of the Real Estate License Law and administrative rules of the Commission. Ms. Canady neither admitted nor denied any misconduct.

CAROLINA MAP, INC. (Yaupon Beach) - By Consent, the Commission suspended Carolina Map, Inc.'s broker license for one year effective November 1, 1998. The Commission then stayed the suspension for a probationary term of one year. Commission found that Carolina Map, Inc., as a property management firm, had failed to maintain trust monies in an insured bank in North Carolina, had failed to make timely disbursements of interest income from trust accounts, and had failed to maintain accurate records of trust monies in conformity with requirements of the Commission's rules. The Commission noted that Carolina Map, Inc. has taken steps to correct its trust account books and records to ensure future compliance with the Commission's trust account rules and guidelines.

NANCY D. CHERRY (Wilmington) - By Consent, the Commission revoked Ms. Cherry's broker license effective March 1, 1999. The Commission found that Ms. Cherry had failed to properly handle and account for the funds of others in her possession. The Commission further found that as of February 28, 1997, Ms. Cherry's trust account was short and her trust account records were incomplete. Ms. Cherry neither admitted nor denied any misconduct.

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Disciplinary action

(continued from page 6)

JAMES H. CLARK (Durham) - By Consent, the Commission reprimanded Mr. Clark effective November 30, 1998. The Commission found that Mr. Clark, as the listing agent in the sale of a property, had made false representations in the Multiple Listing Service; i.e., Mr. Clark had listed the subject lot as 3 acres in area and the home as containing 2,000 square feet of living area; however, the lot was 1.843 acres in area and the house contained 1,810 heated square feet. The Commission noted that Mr. Clark had relied on improper sources of information in making these representations.

COLONY REALTY CORP. (Avon) -By Consent, the Commission suspended Colony Realty Corp.'s broker license for three years effective January 9, 1999. The Commission then stayed the suspension for a probationary term of three years. The Commission found that Colony Realty Corp., while operating a resort rental business, had failed to maintain its trust account records in the form and manner required by Commission rules. The Commission noted that Colony Realty Corp. had obtained independent accounting services and brought its practices into accordance with the Commission rules, and had revised its rental agreements and management contracts to clearly state the nature and disposition of all funds of others it collects in rental transactions.

JEFFREY S. GOLDBERG (Avon) - By Consent, the Commission suspended Mr. Goldberg's broker license for three years effective January 9, 1999. Three months of the suspension are to be active and the remaining period stayed for a probationary term of two years and nine months. The Commission found that while Mr. Goldberg was broker-in-charge of a resort rental operation, he had failed to maintain the firm's trust account records in the form and manner required by Commission rules and had

failed to conduct the monthly reconciliation of ledgers, journals, canceled checks and bank statements.

SABINO GRISANZIO (Sanford) - By Consent, the Commission suspended Mr. Grisanzio's broker license for six months effective April 1, 1999. The Commission then stayed the suspension for a probationary term of one vear. The Commission found that Mr. Grisanzio had made a false representation on his real estate license application; i.e., Mr. Grisanzio had represented that he did not have any charges pending against him in connection with any real estate or other professional license when, in fact, Mr. Grisanzio had been under investigation by the real estate licensing authority in New York regarding a transaction in which Mr. Grisanzio was involved as a real estate agent. The Commission noted that Mr. Grisanzio's certificate of licensure issued by the State of New York did not show any pending matter against

JUDITH S. LINDSAY (Chapel Hill) -By Consent, the Commission revoked Ms. Lindsay's broker license effective February 11, 1999. The Commission found that Ms. Lindsay had failed to account for and disburse client monies coming into her control at her firm where she was broker-in-charge, bookkeeper and rental manager. The Commission further found that Ms. Lindsay had failed to produce trust account records when requested to do so by the Commission's investigator. The Commission noted that Ms. Lindsay had been in treatment for depression and had been unable to manage her usual duties.

RICHARD D. MARSHALL (Oak Island) - By Consent, the Commission suspended Mr. Marshall's broker license for one year effective November 1, 1998. Sixty days of the suspension were active and the remaining period stayed for a probationary term of one year, after Mr. Marshall met

certain conditions imposed by the Commission. The Commission found that Mr. Marshall, as a property manager, had failed to maintain trust monies in an insured bank in North Carolina, had failed to make timely disbursements of interest income from trust accounts, and had failed to maintain accurate records of trust monies in conformity with requirements of the Commission's rules. The Commission noted that Mr. Marshall has taken steps to correct his trust account books and records to ensure future compliance with the Commission's trust account rules and guidelines.

SHARON P. MARSHALL (Oak Island) - By Consent, the Commission suspended Ms. Marshall's broker license for one year effective November 1, 1998. The Commission then stayed the suspension for a probationary term of one year. The Commission found that Ms. Marshall, as broker-in-charge of a property management firm, had failed to maintain trust monies in an insured bank in North Carolina, had failed to make timely disbursements of interest income from trust accounts, and had failed to maintain accurate records of trust monies in conformity with requirements of the Commission's rules. The Commission noted that Ms. Marshall has taken steps to correct her trust account books and records to ensure future compliance with the Commission's trust account rules and guidelines.

CAROLYN M. MCDOWELL - (Wilkesboro) - By Consent, the Commission suspended Ms. McDowell's broker license for six months effective January 1, 1999. The Commission then stayed the suspension for a probationary term of one year, after Ms. McDowell met certain conditions imposed by the Commission. The Commission found that Ms. McDowell had failed to properly supervise an unlicensed bookkeeper

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Disciplinary action

(continued from page 7)

who was employed at the firm where Ms. McDowell was principal broker and broker-in-charge, that the bookkeeper had embezzled monies from the firm's trust account between 1992 and 1996, that Ms. McDowell had failed to perform prompt monthly reconciliations of her trust account, and that she could not produce all bank statements and ledgers she was required by Commission rule to main-The Commission noted that upon her discovery of the misappropriation of funds, Ms. McDowell had voluntarily reported it to the Commission and fully cooperated with the Commission's investigation, and that there was no known injury or damage to any of her clients.

KARL L. MILKEY (Dillsboro) - By Consent, the Commission suspended Mr. Milkey's broker license for six months effective March 1, 1999. The Commission then stayed the suspension for a probationary term of one year. The Commission found that Mr. Milkey had failed to verify the acreage of a 19-acre property prior to advertising the property, and had

advertised the property as containing 26 acres, more or less. The Commission further found that Mr. Milkey had provided a prospective buyer with an outdated aerial map which indicated the property contained 26 acres.

ROBERT H. PLYLER (Asheville) - By Consent, the Commission revoked Mr. Plyler's broker license effective February 11, 1999. The Commission found that Mr. Plyler, while broker-in-charge of a real estate firm, had failed to maintain on deposit in the firm's trust accounts, all monies received for others in real estate transactions conducted by the firm. The Commission noted that Mr. Plyler cooperated with the Commission investigation of this matter.

BRENDA L. POWELL (Dudley) - By Consent, the Commission revoked Ms. Powell's salesman license effective March 1, 1999. The Commission found that Ms. Powell had failed to account for, safeguard, or deliver to her broker-in-charge approximately \$5,120 in cash rental payments which came into her control. The Commission noted that Ms. Powell has since reimbursed the firm in the amount of \$5,120.

REALTY EXECUTIVES ASHEVILLE, LLC (Asheville) - By Consent, the Commission revoked Realty Executives Asheville, LLC's broker license effective February 11, 1999. The Commission found that Realty Executives Asheville, LLC had failed to maintain on deposit in its trust accounts, all monies received for others in real estate transactions conducted by the firm. The Commission that Realty Executives Asheville, LLC cooperated with the Commission investigation of this matter.

A reminder...

The countdown is on! June 10 is the deadline to earn continuing education credits for the current fiscal year.

77,250 copies of this public document were printed at a cost of \$.1465 per copy.

NORTH CAROLINA
REAL ESTATE COMMISSION
P.O. Box 17100
Raleigh, NC 27619 - 7100

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On the inside...

Commission measures success of Residential Square Footage Guidelines booklet

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...and more.