

NORTH CAROLINA REAL ESTATE COMMISSION

Real Estate Bulletin

Volume 29

Fall 1998

Number 3

Hill elected to ARELLO Board of Directors



Mona S. Hill

The Association of Real Estate License Law Officials (ARELLO) has elected North Carolina Real Estate Commis-

sion Chairman Mona S. Hill of Pinehurst as a Director of ARELLO's Southern District.

In addition to North and South Carolina, the Southern District includes Alabama, Arkansas, Florida, Georgia, Kentucky, Louisiana, Mississippi, Tennessee, Texas, Virginia and West Virginia, as well as the Virgin Islands.

The election was held at ARELLO's Annual Conference in September.

Mrs. Hill was appointed to the Commission by Governor Hunt in 1994. She was reappointed last year for a three-year term which will expire July 31, 2000.

Also at the Annual Conference, Commission Executive Director Phillip T. Fisher served as Master of Ceremonies at the Awards Ceremony. Mary Frances Whitley, the Commission's Director of Administration, was in charge of the Orientation Session for new Commission members and administrators.

Commission sponsors Occupational Licensing Seminar



Attendees listen to thought-provoking lectures at the day-long seminar.

Representatives of 35 North Carolina occupational and professional licensing boards attended a seminar in Raleigh on August 26. Attendees at the Occupational Licensing Seminar, which was sponsored by the Real Estate Commission, included more than 150 board members, administrators and attorneys.

The one-day program featured presentations on a variety of subjects of special interest to licensing officials. Katherine White, Director of the North Carolina Board of Ethics, and Dr. Deborah H. Long spoke on "Ethical Decision-Making Skills for State Officials." Gerry Fisher and Sega Howell from the Office of State Personnel addressed personnel issues.

Attorney Noel Allen discussed legal challenges for regulating Internet practice. Bobbie Furr, CPA, reviewed financial matters. And William Booth suggested ways to improve security at board offices.

Real Estate Commission attorneys
Tom Miller and Miriam Baer, and
Director of Administration Fran
Whitley also participated in the
program which was planned and
coordinated by Executive Director
Fisher.

Governor reappoints two members to the Real Estate Commission

Governor Hunt has reappointed Sang J. Hamilton, Sr., of Winton and Billie J. Mercer of Wilson to the Real Estate Commission for three-year terms which will expire July 31, 2001.

A public member, Mr. Hamilton is a Production Engineer at Newport News Shipbuilding in Newport News, Virginia. Mr. Hamilton was first appointed to the Commission by the Governor in 1995.

Mrs. Mercer also was appointed to the Commission in 1995. Currently serving as Vice-Chairman of the Commission, Mrs. Mercer is broker/owner of Billie Mercer Realty, Inc. in Wilson.

REAL ESTATE BULLETIN

Published quarterly as a service to real estate licensees to promote a better understanding of the Real Estate License Law and Commission Rules, and proficiency in real estate practice. The articles published herein shall not be reprinted or reproduced in any other publication without specific reference being made to their original publication in the North Carolina Real Estate Commission Real Estate Bulletin.

NORTH CAROLINA REAL ESTATE COMMISSION

1313 Navaho Drive P.O. Box 17100 Raleigh, North Carolina 27619 - 7100 Phone 919/875-3700 James B. Hunt, Jr., Governor

COMMISSION MEMBERS

Mona S. Hill Pinehurst Chairman
Billie J. Mercer Wilson Vice-Chairman
Raymond A. Bass, Jr Fayetteville
John D. Bridgeman Gastonia
Sang J. Hamilton, Sr Winton
Wanda J. Proffitt Burnsville
Lanny T. Wilson Wilmington

Phillip T. Fisher Executive Director

ADMINISTRATION

Mary Frances Wh	itley	Director
Paula L. Lassiter		Financial Officer
Vickie R. Crouse	Data	Proc. Administrator
Carrie D. Worthin	ngton	Publications Officer

AUDITS & INVESTIGATIONS

Emmet R. Wood Director
Jennifer K. Boger Sr. Auditor/Investigator
Stephen L. Fussell Auditor/Investigator
Michael B. Gray Auditor/Investigator
Elizabeth M. Redeker Auditor/Investigator
Brian G. Thomas Auditor/Investigator
Rebecca S. Wilkins Auditor/Investigator
Evelyn G. Johnston Compliance Officer

EDUCATION & LICENSING

Larry A. Outlaw	Direc	tor
	Ed./Exam. Offi	
Pamela R. Milligan	Cont. Ed. Offi	icer
Ginger L. Schultz-Lar	itieLicensing/Ed. Offi	cer

LEGAL SERVICES

Thomas R. Miller Lgl. Counsel, Director
Spec. Dep. Attorney General
Miriam J. Baer Assistant Director
Blackwell M. Brogden, Jr Chief Dep. Lgl
Counse
Janet B. Thoren Dep. Lgi. Counse
Robin F. Oliver Cons. Prot. Officer
Joan H. Floyd Cons. Prot. Officer

Editor - in - Chief Phillip T. Fisher Editor Carrie D. Worthington

Julie S. Egan Information Officer

Commission Staff Update_



Vicki J. Brooker

Vicki J. Brooker has been employed as the Commission's Receptionist. Born in Indiana, Vicki moved to Arizona at an

early age. She moved to Raleigh from Hawaii, where she had lived for 13 years. Vickie attended Oklahoma University. Prior to employment with the Commission, Vicki worked as an Office Manager/Receptionist.

Consumer Protection Officer Stephen L. Fussell has transferred to the Audits and Investigations Division as an Auditor/Investigator, filling a position recently vacated by Jarrod Williams. A graduate of UNC - Chapel Hill, Steve completed additional studies at N.C. State University in Raleigh. A licensed real estate broker. Steve was associated with a real estate firm in Raleigh prior to joining the Commission's Legal Services staff in 1991.

(continued on page 3)

Name Street Address (NOT P.O. BOX)		City	Pho	ne Number	(Including	Area Code)
			()		
Questions and Answers on:	Renting R	Resident	ial Real	Estate	9	
Questions and Answers on.			Carolin		(
Ouestions and Answers on:	Purchasii	na Coas	tal Rea	l Estate		
Questions and Answers on:	Who Agei	uts Repr	resent		_	
Questions and Answers on:	Condos a	nd Tow	nhouse	g	N-	
Questions and Answers on:	Fair Hou	sing			-	
Questions and Answers on:	Tenant Se	ecurity .	Deposit	5	-	
(Please limit reques		opy.)			900	
Res. Property Disclosure Sta	atement.					o. Copie: equested
		MISSIC ER FO				

- option 3.
- 2. To order multiple copies of these publications, please complete this Order Form and return it to the N.C. Real Estate Commission, P.O. Box 17100, Raleigh, N.C. 27619-7100. Attention: Publications.
- Please allow two weeks for delivery.
- Please understand that orders of more than 50 copies require special consideration.
- The Residential Property Disclosure Statement may be duplicated as
- Space has been provided on the Questions and Answers brochures if you wish to add your company name.

Commission Staff

Update_

(continued from page 2)



Elizabeth M.
Redeker has
been employed
as an Auditor/
Investigator to
fill another
vacancy in the

Elizabeth Redeker Audits and Investigations Division. A native of Virginia, Liz has lived in Hubert, North Carolina, for the past nine years. Before relocating to North Carolina, she lived in California and Saudi Arabia.

Liz has a B.S. degree in Business Administration - Accountancy from California State University - Sacramento. A licensed real estate broker in this state, Liz is a Certified Public Accountant in Virginia. Before joining the Commission staff, Liz worked as a tax accountant for 13 years.



Brian G.
Thomas also
joins the Audits
and Investigations Division
as an Auditor/
Investigator.
Brian comes to

Brian G. Thomas

the Commission from Oil City, Pennsylvania. A graduate of Clarion University of Pennsylvania, he has degrees in Accounting and Computer Science.

A former Auditor for the State of Pennsylvania, Brian investigated

	Passed	Failed
June		
Brokers	173	102
Salesmen	431	330
July		
Brokers	71	52
Salesmen	289	266
August		
Brokers	84	85
Salesmen	418	291

Workmen's Compensation disputes and checked payroll records prior to his employment with the Commission.



Janet B.
Thoren, the
Commission's
Associate Legal
Counsel, has
been promoted
to Deputy Legal
Counsel, a posi-

tion recently vacated by Marilyn

Janet graduated cum laude from Pembroke State University and received a law degree from UNC-Chapel Hill in 1988. She worked for a law firm in Hillsborough for 8½ years, concentrating in the area of residential real estate, before joining the Commission's Legal Services Division in 1997.

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The following Commission staff members have made appearances before various real estate industry and related groups since the last issue of the *Bulletin*. Emmet R. Wood, the Commission's Director of Audits and Investigations, discussed the proper maintenance of trust monies and trust accounts when he spoke at a meeting of the Burlington-Alamance County Association of

(continued on page 5)

REGISTRATION FORM

for

BASIC TRUST ACCOUNT PROCEDURES COURSE MONTHLY - RALEIGH

Four (4) hours continuing education elective credit will be awarded for completion of the course. The course will begin at 1:00 p.m. and end at 5:00 p.m.

The course is intended for brokers and trust account bookkeepers. Salesmen will be admitted on a space available basis. Each session is limited to 40 participants, scheduled according to date received.

Complete this form (make copies for additional persons) and mail with a check for \$35 tuition fee to be received by the Commission no later than 7 working days prior to date of preferred session. Walk-ins will be accepted on a space available basis only.

☐ December 8, 1998	□ Ja	anuary 12	, 1999	☐ Febr	ruary 2
* March		pril 6		☐ May	4
☐ June 1	□ Ju	aly 6		☐ Aug	ust 3
Name			Phone _		
Address				(Daytime)	
(Street, P.O.Box, etc.)		(City)		(State)	(Zip)
☐ Broker (Ucense No)	Mail to: Attention:	NC REAL ES		
☐ Salesman (License No			P. O. Box 17	Maria de la compansión de	
□ Bookkeeper			Raleigh, NC Enclose \$35		
* No class in Raleigh in Marc	h due to	Trust Accou	unt Caravan.		

Communicating with the Commission

1313 Navaho Drive Post Office Box 17100 Raleigh, North Carolina 27619-7100

Fax (Area Code 919)

Admin 877-4217 Ed. & Lic. . . . 877-4216 Audits/Inves. . . 877-4218 Legal Services . 877-4220 Records 877-4221

Telephone

919/875-3700

You will receive more prompt service if you use this directory when calling the Commission. If the automated telephone attendant answers your call, you may access the section or division shown in the "Access Code" column by dialing on your touchtone phone the number shown parenthetically ().

Subject

Access Codes

- · Application form requests Receptionist (0)
- · Real estate license renewals and record changes Records Section (1)
- · Complaints and legal matters (Consumer complaints/inquiries, pending cases/hearings) Legal Services Division (2)
- Education matters Education Section (3)
- · Real estate license qualifications and examinations Application Section (4)
- · Real estate firm licensing and licensing by reinstatement or reciprocity Licensing Section (5)
- · Complaint investigations and audits Audits and Investigations Division (6)
- · Administration, personnel matters and accounting Administration Division (7)
- Other matters Receptionist (0)

Interactive Voice Response

To retrieve licensee data (license status, CE credits, broker-in-charge information, etc.) from the Interactive Voice Response (IVR) system, use a touchtone phone to dial (919) 850-2753.

Internet

"Visit" the Commission on-line at Web Site: www.ncrec.state.nc.us - your easy access to Commission information. The Internet brings to your computer screen licensing information including the License Law, Commission Rules, Trust Account Guidelines, State Fair Housing Act, general information and guides, sample forms and real estate licensing forms. Also, exam schedules and review dates as well as Commission publications including the Bulletin (and index of Bulletin articles), CE Schedule, Commission brochure and the complete Ouestion and Answer Series.

E-Mail

· Executive	. exec@ncrec.state.nc.us
- Administration	admin@ncrec.state.nc.us
· Education & Licensing	. educ@ncrec.state.nc.us
· Audits & Investigations	ai@ncrec.state.nc.us
· Legal Services	legal@ncrec.state.nc.us
• Records	records@ncrec.state.nc.us

Fax-on-Demand

The following documents are available from the various Commission Divisions/Sections by dialing on your touchtone phone (919) 850-2757.

Document

Administration/Records

- 200 Request to Activate Broker or Salesman License, Notification of Salesman Supervision, Notification of Change of Broker's Business Address
- 210 Broker-in-Charge Declaration
- 220 Request for Reissuance of Real Estate License Certificate and/or Renewal Pocket Card

Education/Licensing

- 300 Continuing Education Course Schedule
- 310 Publications Order Form
- 320 License Examination Schedule and License Examination Review Schedule
- 330 Basic Trust Account Procedures Course Schedule and Registration Form
- 340 Order Form for License Examination Candidate Roster/Order Form for Register of New Licensees
- 350 Verification of Salesman Experience
- 360 Request for Equivalent Education Credit

Legal Services

- 400 Complaint Form 410 Criminal Conviction Reporting Form
- 420 Residential Property Disclosure Statement
- 430 Disclosure to Buyer From Seller's Agent or Subagent

- 500 1998 Commission Meeting Schedule
- 510 Request for Program Presenter



Commission forms Vacation Rental Advisory Committee

The Real Estate Commission has formed a committee to study issues related to vacation rental management in North Carolina.

The ad hoc committee will examine especially the Real Estate License Law, Real Estate Commission rules and other state laws to see how they apply to vacation rental management, and then will recommend to the Commission any changes which may be needed to address the special concerns of vacation rental consumers and managers.

Serving on the committee are real estate licensees J. Alan Holden (Supply), Kim Johnson (Blowing Rock), Timothy Midgett (Hatteras) and "Buddy" Rudd, Jr. (Southport). Also serving are David Kirkman from the Consumer Protection Section of the North Carolina Attorney General's Office and Bill Rowe from North Carolina Justice & Community Development Center.

The Vacation Rental Advisory Committee is scheduled to submit its report to the Commission in 1999.

Announcing... Commission plans "spot" inspections

The Commission has directed its Audits and Investigations Division to conduct random inspections of real estate offices.

Starting immediately, the Commission's Compliance Officer, Evelyn Johnston, will be making unannounced visits to real estate offices around the state.

Mrs. Johnston explains that these visits will be in addition to her routine trust account inspections and reviews, also unannounced, which are made to determine compliance with the Real Estate License Law and Commission rules. The routine inspections are often follow-ups to

earlier visits by Commission Auditor/Investigators.

In the "spot" inspections, Mrs. Johnston will be checking records, books, journals, reports and real estate licenses.

The Commission reminds brokersin-charge and other licensees of the importance of proper record-keeping and bookkeeping procedures, and of the requirement that these records be made available to the Commission and its representatives upon request.

Commission Staff Update

(continued from page 3)

REALTORS®...Assistant Director of Legal Services Miriam J. Baer talked about issues of special interest and concern to the Real Estate Commission, when she addressed the Wilmington Regional Association of REALTORS®...Chief Deputy Legal Counsel Blackwell M. Brogden, Jr., spoke to the Avery-Watauga Board of REALTORS® on problem areas of real estate practice...and Auditor/Investigator

Stephen L. Fussell was in High Point to talk about calculating the square footage of residential buildings as well as issues related to agency agreements and disclosure.

(Individuals and groups requesting a speaker from the Real Estate Commission are reminded that a "Request for Program Presenter" form is available from the Commission Office or by calling (919) 850-2757 for Document No. 510.)

For your information...

You are reminded that the Real Estate Commission's meetings are open to the public. Real estate licensees and consumers are always welcome.

Although advance notice is not required in order for you to attend, you are encouraged, when possible, to please notify the Commission of your plans to attend a scheduled meeting at least ten business days prior to the meeting, in order to ensure adequate parking and seating arrangements. Please mail your notice to the North Carolina Real Estate Commission, P. O. Box 17100, Raleigh, NC 27619-7100, or call the Commission office (919) 875-3700.

For your convenience, the following calendar lists the meeting dates for the next six months.

Commission

Calendar

Meeting Dates

November 18
December 9
January 5, 1999
February 10
March 10
April 14

Meetings begin at 9 a.m. and are held in the conference room of the Real Estate Commission office, 1313 Navaho Drive, Raleigh, NC 27609, unless otherwise noted. [Please understand that circumstances sometimes necessitate changes in meeting dates and times.]

1999 Trust Account Caravan "ready to roll"

Attention brokers-in-charge and trust account bookkeepers! Do you know what trust account records the Real Estate Commission requires you to maintain and the bookkeeping procedures you must follow? Are you familiar with the Commission's rules concerning the handling and accounting of trust funds? If not, or if you just want to "brush up" on your trust account practices, be sure to take advantage of the 1999 Trust Account Caravan.

Held annually in the spring, the Caravan takes the Commission's Basic Trust Account Procedures and Trust Account Procedures for Resort Property Managers courses to cities throughout North Carolina. The 1999 Caravan will stop in five cities: Boone, Charlotte, Greensboro, Kill Devil Hills and Wilmington.

Both courses, taught by members of the Commission's Audits and Investigations staff, provide instruction in the preparation of trust account ledgers, journals and related records for the proper maintenance and accounting for the funds of others.

1998 Caravan completes tour

This year, the Commission's Audits and Investigations Division once again took the Commission's trust account courses on the road and completed another successful trek. Boasting a total of 175 course attendees, the 1998 Caravan made stops in Charlotte, Greensboro, Greenville, Nags Head, Southern Pines and Wilmington.

The Commission instituted the Caravan as a means of providing its courses to people who cannot get to Raleigh for any of the regular sessions, which are held monthly. [To register for one of the monthly courses, please complete the registration form on page 3.]

If you are involved in resort property management, the Trust Account Procedures for Resort Property Managers course is for you. In addition to the record-keeping and bookkeeping requirements covered in the Basic Trust Account Procedures course, this course covers matters such as sales taxes and distribution of advance rents that are specific to resort property management. It's offered only during the Spring Caravan, so don't miss it.

Please see the Registration Form below for dates and locations. Class size is limited; register early.

1999	Trust .	Accou	nt	Car	avan
	Regist	ration	Fo	rm	

Four (4) hours continuing education elective credit will be awarded fo completion of each course. Courses are intended for brokers and trus account bookkeepers. Salesmen will be admitted on a space available basis.
Boone - Comfort Suites 1184 Hwy. 105 Basic Trust Account Procedures Course March 16, 1999 9:00 am - 1:00 pm
□ Trust Account Procedures for Resort Property Managers March 17, 1999 9:00 am - 1:00 pm
Charlotte - Charlotte Hilton Executive Park 5624 Westpark Drive Basic Trust Account Procedures Course March 19, 1999 9:00 am - 1:00 pm
Greensboro - Greensboro Regional REALTORS® Association 23 Oak Branch Drive Basic Trust Account Procedures Course March 18, 1999 9:00 am - 1:00 pm
Kill Devil Hills - Ramada Inn at Nags Head Beach 1701 South Virginia Dare Trail Basic Trust Account Procedures Course March 2, 1999 8:30 am - 12:30 pm
☐ Trust Account Procedures for Resort Property Managers March 3, 1999 8:30 am - 12:30 pm
Wilmington - Coast Line Convention Center 501 Nutt Street ☐ Basic Trust Account Procedures Course March 29, 1999 1:00 pm - 5:00 pm
☐ Trust Account Procedures for Resort Property Managers March 30, 1999 9:00 am - 1:00 pm
Complete this form (make copies for additional persons) and mail with a check for \$35 tuition fee to be received by the Commission no late than 10 working days prior to date of preferred session. Each session is limited to 40 participants, scheduled according to date received Welk-ing will be accepted on a space evallable basis only

Phone

) Mail to: NC REAL ESTATE COMMISSION

P. O. Box 17100

Attention: Audits and Investigations Division

Raleigh, NC 27619-7100

Enclose \$35 tuition fee

(Street, P.O. Box, etc.)

☐ Broker (License No.

Bookkeeper

Salesman (License No.

Address



NORTH CAROLINA REAL ESTATE COMMISSION RECORDS INSPECTION REPORT

Auditor/In	vestigator			
Date(s) of O	ffice Visit(s)		-	Case #
Business Name:				License #
Trade Name:				Lacense #
Address:				
-				
Business Entity:	☐ Sole Proprietorship	☐ Corporation	☐ General Part	nership
	Limited Liability Partnership	☐ Limited Liability Company	Other	24
Equity Owners:	Name	Type		<u>Ownership</u>
·		Owner Shareholder	☐ Partner ☐ Member	%
T.		Owner Shareholder	☐ Partner ☐ Member	%
14	Oraco.	Owner Shareholder	☐ Partner ☐ Member	%
1.6		☐ Owner ☐ Shareholder	☐ Partner ☐ Member	%
Equity Managers:	<u>Name</u>		Title	
-				
Brokers-in- Charge:	<u>Name</u>	Office	License #	Dates
	-		\$ 	
5				

TRUST/ESCROW BANK ACCOUNT

Name of Bank:	Nature of Funds:	-
Account #:	Signature(s) on Account:	
Type of Account:	on Account.	
	[_] 회사 : [사는 사이스 16 _ 147 [전시] [제] 제 [] 전 [] 전 [] 전 [] 제 [] 제 [] 전 [] 전 [] 제 [] 제 [] 전 [] 제 [] [[Comm' Use
Rule A.0107(d) [Trust/Escrow Account Designation on Ban	k Accounts]	
Control of the contro		
G.S. Section 93A-6(12) [Insuring Trust/Escrow Account De Is the account in an insured bank or savings & loan? Is the account located in North Carolina?	·	
Rule A.0107(e)(3) [Deposit Tickets]		
Do deposit tickets (slips) or supplemental worksheets: Identify the property?		
Rule A.0107(e)(2) [Cancelled Checks] Do cancelled checks reference the corresponding transactions of the co	ction or owner ledger sheet?	
Rule A.0108 [Retention of Records] Are bank records retained for three years?		

RENTAL MANAGEMENT

Firm Name:			C	ase #	
Bookkeeper:		Computer Software Used:	•		
# Rental Units Managed:	Short-Term (Resort)	:	# Own	ers:	
	Long-Term (Monthly)		Management Fe	e %: _	
Each property man Each tenant (tenan	t maintained for: perty managed?	Audit Trail]		No □□□□	Use
By owner? By tenant?	· · · · · · · · · · · · · · · · · · ·	l: 			幽幽
Property? Parties to the trans Amount, date? Purpose of deposits Check number? Purpose of disburse Running balance of Is a journal or check stube Does it identify each Does it show a runs Is there a clear audit trails there a clear audit trails are bank statements reco	action? and from whom receive ments and to whom paid funds on deposit? by maintained? th transaction? ning balance of funds in a from deposit slips to join the fournal or monthly, reconciling the	the account? urnals to ledgers? to journals to ledgers? check stubs monthly? ledgers to the bank statements?		0000000000000	
Are the following records Property Managem Written Leases? Journals, ledgers, e	s maintained for 3 years: ent Agreements?				題
other valuable consider	ither directly or indirectly ation from a vendor?	y) any commission, rebate or			靈
Is there any evidence of: Shortages? Overages? NSF escrow checks Are any trust funds depo	? sited into the managing	entity's trust account on properti	es		## ##
For short-term rentals:	i iz	authorities on a timely basis?			
Are advance rental Owners prior Managing ent	deposits which are collecto tenancy?ity prior to tenancy?	cted from tenants disbursed to the	ne:		## ##
rental deposits to Is there disclosure	the managing entity? to the tenants of the dish	s of the disbursement of advance oursement of advance rental depo	osits		

SALES

Firm Name:	C	case #	
Bookkeeper: Computer Software Used:			
Rule A.0104(a), (b) and (c) [Listing/Buyer Agency Agreements] Regarding listing agreements, buyer agency agreements, etc.: Are they in writing? Do they provide for their existence for a definite period of time? Do they provide for their termination without prior notice at the	П		Comm'n Use
expiration of that period? Do they contain a provision for anti-discrimination? Is the provision clear & conspicuous? Do they incorporate the "Description of Agency Duties			
and Relationships"?			
Rule A.0107(e) [Ledger Sheets, Journal/Check Stubs, Audit Trail]		_	_
Is a separate ledger sheet maintained for each sales transaction? Does the ledger sheet identify the:	CHAPSE CHAPITA AN ARISM		
Property? Parties to the transaction? Amount, date? Purpose of deposits and from whom received? Check number? Purpose of disbursements and to whom paid? Running balance of funds on deposit? Is a journal or check stubs maintained? Does it identify each transaction? Does it show a running balance of funds in the account? Is there a clear audit trail from deposit slips to journals to ledgers? Is there a clear audit trail from cancelled checks to journals to ledgers? Are bank statements reconciled to the journal or check stubs monthly? Is a worksheet prepared monthly, reconciling the ledgers to the bank statements? Rule A.0107((h) [Disbursing Earnest Money] Are any earnest monies disbursed prior to closing without the written			
consent of the parties?			
Rule A.0108 [Retention of Records] Are the following records maintained for 3 years: Agency contracts (listing agreements, etc.)? Sales contracts? Journals, ledgers, etc? Closing Statements?			
Rule A.0109 [Brokerage Fees and Compensation] Do any agents receive (either directly or indirectly) any commission, rebate or other valuable consideration from a vendor?			翻
G.S. Section 93 A-6(a) (12) Is there any evidence of: Shortages? Overages? NSF escrow checks? Are any earnest monies deposited on properties owned by the managing entity?			墨麗
Rule A.0114(a) [Residential Property Disclosure Statements] Are Residential Property Disclosure Statements included in sales files?			



STATE OF NORTH CAROLINA RESIDENTIAL PROPERTY DISCLOSURE STATEMENT

Instructions to Property Owners

- North Carolina General Statute 47E requires owners of residential real estate (single-family homes and buildings with up to four dwelling units) to furnish purchasers a property disclosure statement. This form is the only one approved for this purpose. A disclosure statement must be furnished in connection with the sale, exchange, option and sale under a lease with option to purchase (unless the tenant is already occupying or intends to occupy the dwelling). A disclosure statement is not required for some transactions, including the first sale of a dwelling which has never been inhabited and transactions of residential property made pursuant to a lease with option to purchase where the lessee occupies or intends to occupy the dwelling. For a complete list of exemptions, see N.C.G.S. 47E-2.
- 2. You must check one of the boxes for each of the 20 questions on the reverse side of this form.
 - a. If you check "Yes" for any question, you must describe the problem or attach a report from an engineer, contractor, pest control operator or other expert or public agency describing it. If you attach a report, you will not be liable for any inaccurate or incomplete information contained in it so long as you were not grossly negligent in obtaining or transmitting the information.
 - b. If you check "No", you are stating that you have no actual knowledge of any problem. If you check "No" and you know there is a problem, you may be liable for making an intentional misstatement.
 - c. If you check "No Representation", you have no duty to disclose the conditions or characteristics of the property, even if you should have known of them.
 - * If you check "Yes" or "No" and something happens to the property to make your Statement incorrect or inaccurate (for example, the roof begins to leak), you must promptly give the purchaser a corrected Statement or correct the problem.
- 3. If you are assisted in the sale of your property by a licensed real estate broker or salesman, you are still responsible for completing and delivering the Statement to the purchasers; and the broker or salesman must disclose any material facts about your property which they know or reasonably should know, regardless of your responses on the Statement.
- 4. You must give the completed Statement to the purchaser no later than the time the purchaser makes an offer to purchase your property. If you do not, the purchaser can, under certain conditions, cancel any resulting contract (See "Note to Purchasers" below). You should give the purchaser a copy of the Statement containing your signature and keep a copy signed by the purchaser for your records.

Note to Purchasers

If the owner does not give you a Residential Property Disclosure Statement by the time you make your offer to purchase the property, you may under certain conditions cancel any resulting contract and be entitled to a refund of any deposit monies you may have paid. To cancel the contract, you must personally deliver or mail written notice of your decision to cancel to the owner or the owner's agent within three calendar days following your receipt of the Statement, or three calendar days following the date of the contract, whichever occurs first. However, in no event does the Disclosure Act permit you to cancel a contract after settlement of the transaction or (in the case of a sale or exchange) after you have occupied the property, whichever occurs first.

In the space below, type or print in ink the address of the property (sufficient to identify it) and your name. Then sign and date.

Property Address: Owner's Name(s): Owner(s) acknowledge having examined this Statement before					
Owner Signature:	Date				
Owner Signature:	Date				
Purchaser(s) acknowledge receipt of a copy of this disclosure statement; that they have examined it before signing; that they understand that this is not a warranty by owner or owner's agent; that it is not a substitute for any inspections they may wish to obtain; and that the representations are made by the owner and not the owner's agent(s) or subagent(s). Purchaser(s) are encouraged to obtain their own inspection from a licensed home inspector or other professional.					
Purchaser Signature:	Date				
Purchaser Signature:	Date,				

Loperty	radicas/ Deactiphon.		 				
				-			

	[Note: In this form, "property" refers only to dwelling unit(s) and not sheds, detached garages or other	buildii	ngs.]		
R	Regarding the property identified above, do you know of any problem (malfunction or defect) f the following:	with	any		No
1.	FOUNDATION, SLAB, FIREPLACES/CHIMNEYS, FLOORS, WINDOWS (INCLUDING STORM WINDOWS AND SCREENS), DOORS, CEILINGS, INTERIOR AND EXTERIOR WALLS, ATTACHED GARAGE, PATIO, DECK OR OTHER STRUCTURAL COMPONENTS including any modifications			Repre	esentatio
	to them? a. Siding is \[\] Masonry \[\] Wood \[\] Composition/Hardboard \[\] Vinyl \[\] Synthetic Stucco \[\] Other \[\] b. Approximate age of structure?	- 🗆 : :		· · ·	
2.	a. Approximate age of roof covering?				
3.	WATER SEEPAGE, LEAKAGE, DAMPNESS OR STANDING WATER in the basement, crawl space or slab?				
4.	ELECTRICAL SYSTEM (outlets, wiring, panel, switches, fixtures, etc.)?	. 🗆			
5.	PLUMBING SYSTEM (pipes, fixtures, water heater, etc.)?	. 🗆			
6.	HEATING AND/OR AIR CONDITIONING? a. Heat Source is: Furnace Heat Pump Baseboard Other b. Cooling Source is: Central Forced Air Wall/Window Unit(s) Other c. Fuel Source is: Electricity Natural Gas Propane Oil Other				
7.	WATER SUPPLY (including water quality, quantity and water pressure)? a. Water supply is: City/County Community System Private Well Other Unknown	. 🗆			
8.	SEWER AND/OR SEPTIC SYSTEM? a. Sewage disposal system is: Septic Tank Septic Tank with Pump Community System Connected City/County System Other				
9.	BUILT-IN APPLIANCES (RANGE/OVEN, ATTACHED MICROWAVE, HOOD/FAN, DISHWASHER, DISPOSAL, etc.)?	. 🗆			
10	D. OTHER SYSTEMS AND FIXTURES: CENTRAL VACUUM, POOL, HOT TUB, SPA, ATTIC FAN, EXHAUST FAN, CEILING FAN, SUMP PUMP, IRRIGATION SYSTEM, TV CABLE WIRING OR SATELLITE DISH, OR OTHER SYSTEMS?	. 🗆			
11	I. DRAINAGE, GRADING OR SOIL STABILITY OF LOT?	. 🗆			
12	2. PRESENT INFESTATION, OR DAMAGE FROM PAST INFESTATION OF WOOD DESTROYING INSECTS OR ORGANISMS which has not been repaired?	. 🗆			
A	Iso regarding the property identified above, do you know of any:				
13	3. ROOM ADDITIONS OR OTHER STRUCTURAL CHANGES ?	. 🗆			
14	4. ENVIRONMENTAL HAZARDS (substances, materials or products) including asbestos, formaldehyde, radon gas, methane gas, lead-based paint, underground storage tank, or other hazardous or toxic material (whether buried or covered), contaminated soil or water, or other environmental contamination?	. 🗆			
15	5. COMMERCIAL OR INDUSTRIAL NUISANCES (noise, odor, smoke, etc.) affecting the property?	. 🗆			
16	5. VIOLATIONS OF BUILDING CODES, ZONING ORDINANCES, RESTRICTIVE COVENANTS OR OTHER LAND-USE RESTRICTIONS ?	. 🗆			
17	7. UTILITY OR OTHER EASEMENTS, SHARED DRIVEWAYS, PARTY WALLS OR ENCROACHMENTS FROM OR ON ADJACENT PROPERTY?	. 🗆			
18	R. LAWSUITS, FORECLOSURES, BANKRUPTCY, TENANCIES, JUDGMENTS, TAX LIENS, PROPOSED ASSESSMENTS, MECHANICS LIENS, MATERIALMEN'S LIENS OR NOTICE FROM ANY GOVERNMENTAL AGENCY that could affect title to the property?	. 🗆			

19. OWNERS' ASSOCIATION OR "COMMON AREA" EXPENSES OR ASSESSMENTS?

20. FLOOD HAZARD or that the property is in a FEDERALLY-DESIGNATED FLOOD PLAIN?

If you answered "Yes" to any of the above questions, please explain (Attach additional sheets, if necessary):

Statutory amendment impacts sexual offender disclosure

To comply with federal law, the N.C. General Assembly in 1997 amended the state's "Sexual Offender Registration Program." It determined as a matter of public policy that sex offenders and persons who commit certain other types of offenses against minors (e.g. kidnapping) often pose a significant risk of committing the same or similar offenses even after being released from incarceration. To protect the public from such offenders, the law requires them to register with law enforcement agencies.

Information is recorded in county registries maintained by sheriffs and in a statewide North Carolina Sex Offender & Public Protection Registry published via a state-maintained Internet site (http://sbi.jus.state.nc.us/sor). Registration will be maintained for 10 years following the offender's release from prison, and this information is available to the public.

Is the presence of a registered sex offender in a neighborhood a material fact which licensees must disclose?

The N.C. General Assembly recently enacted legislation which provides that when offering property for sale, rent or lease,

it shall not be deemed a material fact ... that a person convicted of any crime for which registration is required [under the Sex Offender Registration Program] occupies, occupied, or resides near the property; provided, however, that no seller [or landlord] may knowingly make a false statement regarding any such fact.

Under the legislation, which becomes effective December 1, 1998, the presence of a sexual offender in a neighborhood is not material, and need not be volunteered by any agent involved in a sales or rental transaction.

However, licensees are cautioned not to make any false statements about the presence of a convicted sex offender in a neighborhood. Misrepresentations are specifically prohibited under the legislation.

Disciplinary action



Penalties for violations of the Real Estate License Law and Commission Rules vary depending upon the particular facts and circumstances present in each case. Due to space limitations in the Bulletin, a complete description of such facts cannot be reported in the following Disciplinary Action summaries.

KAYE A. ANDERSON (Tryon) - By Consent, the Commission reprimanded Ms. Anderson effective May 29, 1998, and ordered that the completion of the two continuing education courses taken by Ms. Anderson during April 1998 be in addition to those required for the renewal of her broker license on active status. The Commission found that Ms. Anderson, in a transaction conducted in South Carolina under her South Carolina real estate license, had been disciplined by the South Carolina Real Estate Commission for failure to use the proper agency disclosure forms when acting as a dual agent. The Commission noted that Ms. Anderson, in the resolution of this matter, had taken two additional continuing education courses on agency and disclosure topics.

DAVID O. HEFFNER (Raleigh) - By Consent, the Commission suspended Mr. Heffner's broker license for one year effective September 1, 1998. The Commission then stayed the suspension for a probationary term of two years. The Commission found that in December 1992, Mr. Heffner had pled guilty to the taking of plants and building materials from construction sites. The Commission noted that Mr. Heffner was suffering from a disorder which has since been successfully treated.

NANCY L. HENLINE (Hickory) - By Consent, the Commission revoked Ms. Henline's broker license effective May 1, 1998. Having satisfied certain conditions imposed by the Commission, Ms. Henline was granted a real estate salesman license on July 29, 1998; however, she remains ineligible to apply for or obtain the reinstatement of her broker license until May 1, 2000. The Commission found that Ms. Henline, as broker-in-charge and principal broker of a property management firm, had failed to maintain client monies in a trust account, had failed to promptly account for and disburse client monies coming into her control, and had failed to keep proper records of trust monies. The Commission further found that Ms. Henline had failed to properly supervise a licensed real estate agent in her employ.

HENLINE PROPERTIES, INC. (Hickory) - By Consent, the Commission suspended Henline Properties, Inc.'s broker license effective April 11, 1998. The Commission then stayed the suspension for a probationary term of three years upon certain conditions. The Commission found that Henline Properties, Inc. had failed to maintain client monies in a trust account, had failed to promptly account for and disburse client monies coming into its control, and had failed to keep proper records of trust monies.

CHRISTOPHER R. HINES (Charlotte) - The Commission accepted the voluntary surrender of Mr. Hines' salesman license for five years effective June 1, 1998. The Commission dismissed without prejudice charges that Mr. Hines had violated the North Carolina Real Estate License Law and Commission Rules in 1995. Mr. Hines neither admitted nor denied any misconduct.

EUGENE P. HOLZ (Atlantic Beach)
- By Consent, the Commission suspended Mr. Holz' broker license for two years effective July 1, 1998, because Mr. Holz failed to satisfy the terms and conditions for the stayed suspension earlier reported in the Bulletin.

(continued on page 14)

Disciplinary action

(continued from page 13)



LINDA C. JACOBS (Cary) - By Consent, the Commission reprimanded Ms. Jacobs effective June 1, 1998. The Commission found that during 1995, Ms. Jacobs had misrepresented the square footage of a house when she advertised the house in the Multiple Listing Service. The Commission further found that after Ms. Jacobs was informed by an appraiser that the house was smaller than advertised. Ms. Jacobs had failed to disclose her error to the purchasers because she was under the mistaken impression that the purchasers and their agent had been informed of the discrepancy by the appraiser. The Commission noted that Ms. Jacobs and her firm have offered to compensate the purchasers for the error. Ms. Jacobs neither admitted nor denied any misconduct.

CAROLYN M. JOHNSON (Wilmington) - By Consent, the Commission revoked Ms. Johnson's broker license effective August 12, 1998. The Commission found that Ms. Johnson had failed to fulfill certain of her responsibilities as broker-in-charge in that her liability for the funds of others exceeded the funds in her trust account by at least \$3,000. Ms. Johnson failed to produce trust account records when requested to do so by Commission investigators.

C. WAYNE KINSER (Asheville) The Commission accepted the voluntary surrender of Mr. Kinser's broker license for three years effective May 1, 1998. The Commission dismissed without prejudice charges that Mr. Kinser had violated the Real Estate License Law and the rules of the Commission in the conduct of a real estate brokerage and time share sales business.

J. VAUGHN KLUTTS, JR. (Charlotte) - By Consent, the Commission suspended Mr. Klutts' broker license for one year effective November 1, 1998. Sixty days of the suspension

are to be active and the remaining period stayed for a probationary term of one year upon certain conditions. The Commission found that in mid-1993, while acting as listing agent in the sale of a residential property, Mr. Klutts had neglected to disclose to the buyer that the seller had built a garage on the property over a sewer easement owned by the city.

JOHN KOENIG (Fayetteville) - By Consent, the Commission suspended Mr. Koenig's broker license for one year effective June 1, 1998. Commission then stayed the suspension for a probationary term of one year. The Commission found that Mr. Koenig had failed to properly supervise a bookkeeper in his employ at the real estate firm where, as owner/principal broker, Mr. Koenig had undertaken to perform certain of the duties of broker-in-charge. The Commission also found that between 1995 and 1997, the bookkeeper had converted cash property management receipts in excess of \$300,000 which should have been deposited into Mr. Koenig's trust accounts, causing the trust accounts to be short. The Commission further found that Mr. Koenig had not assured that prompt monthly reconciliations of the trust accounts were performed; therefore, he failed to promptly discover the bookkeeper's conversion of trust monies. Commission noted that Mr. Koenig has restored the embezzled funds to the trust accounts.

JOHN KOENIG, INC. (Fayetteville) - By Consent, the Commission suspended John Koenig, Inc.'s broker license for three years effective June 1, 1998. The Commission then stayed the suspension for a probationary term of three years if the firm meets certain conditions. The Commission found that John Koenig, Inc. had failed to properly supervise a bookkeeper in its employ. The Commission also found that between 1995

and 1997, the bookkeeper had converted cash property management receipts in excess of \$300,000 which should have been deposited into the firm's trust accounts, causing the trust accounts to be short. The Commission further found that John Koenig, Inc. had failed to perform prompt monthly reconciliations of the trust accounts; therefore, the bookkeeper's conversion of trust monies was not promptly discovered. The Commission noted that the embezzled funds have been restored to the trust accounts.

HELENE KUGELMANN (Fayetteville) - By Consent, the Commission revoked Ms. Kugelmann's broker license effective June 1, 1998. Ms. Kugelmann shall be issued a real estate salesman license on December 1, 1998, if she satisfies certain conditions imposed by the Commission. The Commission found that Ms. Kugelmann had failed to properly supervise a bookkeeper in a real estate firm's property management division where Ms. Kugelmann acted as broker-in-charge. The Commission also found that the bookkeeper had converted property management receipts which should have been deposited into the firm's trust accounts. causing the trust accounts to be short. The Commission further found that Ms. Kugelmann had failed to perform prompt monthly reconciliations of the trust accounts; therefore, she failed to promptly discover the bookkeeper's conversion of trust monies. Commission noted that the embezzled funds have been restored to the trust accounts.

LINDA G. NEIMAN (Fayetteville) -By Consent, the Commission revoked Ms. Neiman's broker license effective June 1, 1998. Ms. Neiman shall be issued a real estate salesman license if she satisfies certain conditions imposed by the Commission. Ms. Neiman's broker

Disciplinary action

(continued from page 14)

license shall be reinstated on March 1, 1999, if she satisfies certain other conditions imposed by the Commission. The Commission found that after becoming broker-in-charge of a real estate firm's property management division, Ms. Neiman had failed to properly supervise a bookkeeper. The Commission also found that the bookkeeper had converted property management receipts which should have been deposited into the firm's trust accounts, causing the trust accounts to be short. The Commission further found that Ms. Neiman had failed to perform prompt monthly reconciliations of the trust accounts; therefore, she failed to promptly discover the bookkeeper's conversion of trust monies. The Commission noted that the embezzled funds have been restored to the trust accounts.

PEPPERTREE RESORTS. LTD. (Asheville) - By Consent, the Commission suspended Peppertree Resorts, Ltd.'s broker license effective May 1, 1998. The Commission then stayed the suspension for a probationary term of two years upon certain conditions. The Commission found that Peppertree Resorts, Ltd. had offered a time share program for sale at various locations at a time when the developer had not filed the program as an amendment to existing registrations. The Commission further found that Peppertree Resorts, Ltd. had sold the program by form contracts that failed to meet the requirements of the Time Share Act and Commission Rules. The Commission noted that Peppertree Resorts, Ltd. undertook a voluntary recision program to mitigate the situation and that the corporation brought its documents and filings into compliance with the Time Share Act.

WILLIAM L. PETERSON, JR. (Charlotte) - By Consent, the Commission suspended Mr. Peterson's broker license for six months effective July 23, 1998. The Commission then

stayed the suspension for a probationary term of one year if Mr. Peterson meets certain conditions. The Commission found that Mr. Peterson, while on inactive status for the last six months of 1997, had engaged in acts for which an active broker license was required. The Commission further found that Mr. Peterson had used his real estate trust account for personal transactions.

ILONA M. QUIDLEY (Kitty Hawk) -By Consent, the Commission suspended Ms. Quidley's salesman license for one year effective August 1, 1998. The Commission then stayed the suspension for a probationary term of one year. The Commission found that Ms. Quidley had made a false statement on her application for a real estate salesman license; i.e., Ms. Ouidley had stated that she had not been convicted of any criminal offense when, in fact, she had twice been convicted of writing worthless The Commission further checks. found that Ms. Quidley was convicted of another worthless check violation after licensure. The Commission noted that Ms. Ouidley later voluntarily advised the Commission of her convictions.

DEAN A. SINGLETON (Morganton) - The Commission revoked Mr. Singleton's salesman license effective July 1, 1998. The Commission found that Mr. Singleton had been convicted of driving a vehicle with no operators license after his license was revoked because of a Driving While Impaired conviction, and that he also had been convicted of the felony charge of Possession with Intent to Sell/Distribute Marijuana. The Commission further found that Mr. Singleton had failed to file with the Commission a written report of this particular conviction as required.

SOUTHERN PRIDE REALTY, INC. (Hampstead) - By Consent, the Commission revoked Southern Pride Realty, Inc.'s broker license effective September 15, 1998. The Commission found that from 1994 through 1997, Southern Pride Realty, Inc. had undertaken to build houses for a number of consumer purchasers although the firm was not properly licensed as a general contractor at the time. The Commission also found that Southern Pride Realty, Inc. had collected monies from the homebuyers ostensibly to be used in the construction of the homes, but that it had failed to use the monies as promised and subsequently had failed to account for or remit the funds to the consumer pur-The Commission further found that Southern Pride Realty, Inc. did not construct the homes as promised and failed to produce records of the subject transactions for inspection by the Commission's representative. Southern Pride Realty, Inc. neither admitted nor denied any misconduct.

ALTON L. SMITH, III (Raleigh) - By Consent, the Commission suspended Mr. Smith's broker license for one year effective June 1, 1998. Two months of the suspension were active; the remaining period was stayed for a probationary term of one year after Mr. Smith met certain conditions imposed by the Commission. The Commission found that Mr. Smith had failed to properly secure and report credit for the required continuing education courses during the 1996-1997 licensing year.

MICHAEL K. THORNBURG (Huntersville) - By Consent, the Commission reprimanded Mr. Thornburg effective September 1, 1998. The Commission found that as broker-incharge on or about April 1990, Mr. Thornburg had failed to ensure at all times that the firm's trust account



Disciplinary action

(continued from page 15)

contained sufficient monies to fund the firm's trust account obligations and had failed to keep complete and proper records. Mr. Thornburg had delegated accounting and bookkeeping tasks to another associate in the firm whom he believed had requisite training and experience. The Commission noted that there was no evidence that any clients and/or customers had suffered any loss of monies.

OLIVER C. WELLS (Hampstead) -By Consent, the Commission revoked Mr. Wells' broker license effective September 15, 1998. The Commission found that from 1994 through 1997, Mr. Wells had undertaken to build houses for a number

of consumer purchasers although he was not properly licensed as a general contractor at the time. The Commission also found that Mr. Wells had collected monies from the homebuyers ostensibly to be used in the construction of the homes, but that he had failed to use the monies as promised and subsequently had failed to account for or remit the funds to the consumer purchasers. The Commission further found that Mr. Wells did not construct the homes as promised and failed to produce records of the subject transactions for inspection by the Commission's representative. Mr. Wells neither admitted nor denied any misconduct.



WILLIAMS-JOHNSON T/A CAPE FEAR COAST PROPERTIES (Wilmington) - By Consent, the Commission revoked the broker license of Williams-Johnson t/a Cape Fear Coast Properties effective August 12, 1998. The Commission found that Cape Fear Coast Properties had failed to fulfill its responsibility to safeguard and properly account for rents, deposits and other client or tenant monies in that its liability for the funds of others exceeded the funds in its trust account by at least \$3,000. Cape Fear Coast Properties failed to produce trust account records when requested to do so by Commission investigators.

ANNOUNCING...

Commission's new telephone number! (919) 875-3700

On the inside...

Hill elected Director of ARELLO's Southern District

Governor reappoints Hamilton and Mercer to Commission

Occupational Licensing Seminar

Vacation Rental Advisory Committee

"Spot" Inspections

Records Inspection Form

Trust Account Caravan

Sex Offender Disclosure

...and more.

Please note...

Reprinted in this Bulletin is the new Records Inspection Report now being used by the Commission's Auditor/Investigators in checking licensee records. Brokers-in-charge are advised to use this form to perform a self-examination of their firm's records to better assure that they comply with the Commission's rules and to prepare for any future "spot inspection."

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NORTH CAROLINA REAL ESTATE COMMISSION P.O. Box 17100 Raleigh, NC 27619 - 7100

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